



OTTO

— TILES & DESIGN —

Porcelain Tile

INSTALLATION AND MAINTENANCE GUIDE

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Welcome to Otto Tiles & Design

Otto Tiles & Design is a contemporary tile company with a rustic touch and the provider of unparalleled quality artisan tiles.

Our Mission

At Otto Tiles, we design and create tiles that blend heritage, artistry, and modern aesthetics. Our mission is to bring meaningful beauty into homes and spaces around the world — one tile at a time — while celebrating craftsmanship and inspiring connection through design.

Our Vision

With Turkish roots, Otto Tiles aims to become the world's most soulful design brand bridging the East and West. Reviving timeless craftsmanship, celebrating cultural heritage, and transforming everyday spaces into living works of art.



Porcelain Tiles are Suitable for

- Walls
- Floors
- Wet areas
- Splash backs
- Indoor
- Outdoor *
- Underfloor heating
- Residential & Commercial

** Outdoor use requires the correct substrate, waterproofing, adhesive, grout and movement-joint system. For areas with specific slip-resistance requirements, always check the individual product specification.*

Our Porcelain Collection

Otto brings together selected porcelain designs with different colours, formats and finishes. Because individual products vary, always refer to the product page or technical specification for the exact size, finish and performance data of the tile selected.



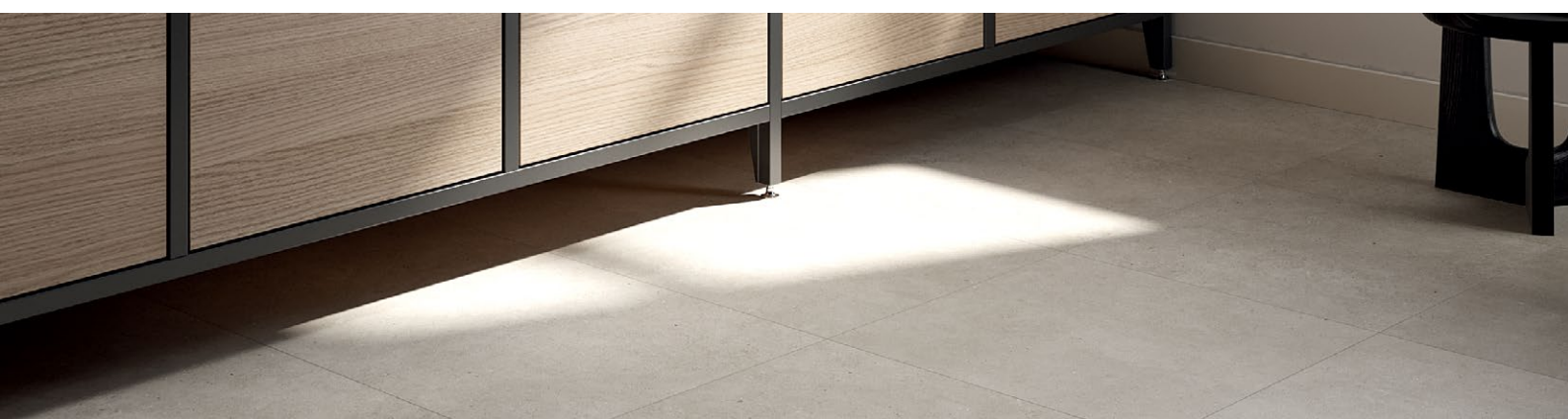


Ingredients / Composition

- Our tiles are made from porcelain stoneware, produced from carefully selected mineral and clay-based raw materials and fired at high temperature.
- The firing process creates a dense, durable tile body with very low water absorption.
- The collection includes different surface finishes and visual effects; colour, tone and surface character may vary depending on the selected design.
- These variations are part of the intended appearance of the collection.

Welcoming Your Otto Tiles

- Upon receiving your tiles, check the colour, size, finish and overall quality before installation.
- Lay out and blend tiles from multiple boxes before fixing to review the overall appearance and distribute tonal variation evenly.
- Any visible concerns should be reported before installation. Installation constitutes acceptance of the product.
- We recommend ordering at least 10–15% more than your measured area to allow for cuts, on-site selection and potential breakage.







Preparation

- Ensure the substrate is level, clean, dry, stable and free from oil, dust or debris.
- Apply a suitable waterproof membrane for wet-area installations.
- Use an adhesive suitable for porcelain tiles, the substrate and the intended application.
- For underfloor heating, follow the heating-system and adhesive manufacturer's instructions before, during and after installation.
- Allow for suitable movement and expansion joints where required.
- Do not install tiles if there are visible concerns with shade, calibre, finish or quality.

Installation Tips

- We recommend installation by an experienced professional tile installer.
- Blend tiles from different boxes before and during installation to achieve a balanced overall appearance.
- Use the double-spreading / back-buttering method: apply adhesive to both the substrate and the back of the tile for full and even coverage.
- Avoid voids beneath the tiles, especially on floors, in wet areas and in exterior applications.
- As a general manufacturer recommendation, use a minimum 0.03 inch (1 mm) grout joint for rectified products and 0.07 inch (2 mm) for non-rectified products.
- Use a suitable wet-cut diamond blade for cutting porcelain and follow appropriate safety procedures.
- Clean adhesive residue from the tile surface before it dries.
- Always follow the adhesive, grout and waterproofing manufacturers' instructions.



Grouting

- Use a grout suitable for porcelain tiles and the intended application.
- Apply grout in manageable sections and remove excess material as work progresses.
- Clean excess grout promptly with clean water and a soft sponge or cloth.
- Do not allow grout haze or residue to dry permanently on the tile surface.
- Always test grout and cleaning products on a small, inconspicuous area first.

Sealing

- Our tiles include different porcelain surfaces, so do not apply a sealer or surface treatment unless it is specifically recommended for the selected product.
- Glazed porcelain tiles do not require sealing.
- For unglazed products, always check the individual product requirements before applying a sealer or surface treatment. If recommended, follow the sealer manufacturer's instructions and test first on a sample or inconspicuous area.

Aftercare

- Clean tiles using clean water and a soft cloth or mop with a pH-neutral cleaner suitable for porcelain.
- Avoid highly acidic or highly alkaline cleaning products, bleach and harsh chemicals.
- Avoid abrasive sponges, steel wool, machine scrubbers, polishing products and waxes unless specifically recommended for the selected product.
- Clean spills and residues promptly and rinse the surface thoroughly with clean water.
- For post-installation cleaning, use a grout-residue remover suitable for porcelain and for the grout type used, following the cleaner manufacturer's instructions.
- Always test any new cleaning method in an inconspicuous area first.





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